

**Department of General Services
Director Response**

Case # 20-0018-I

CITY OF BALTIMORE

BERNARD C. "JACK" YOUNG, Mayor



DEPARTMENT OF GENERAL SERVICES

Chichi Nyagah-Nash, Director
200 N. Holliday Street, Room 800
Baltimore, Maryland 21202

March 9, 2020

Isabel Mercedes Cumming, Inspector General
Baltimore City Hall
100 Holliday Street, Room 640
Baltimore, MD 21202

RE: OIG Case #20-0018-1

Dear Ms. Cumming,

The Department of General Services (DGS) recently received a copy of your Report of Investigation on the above referenced Case. I thank you and your team of investigators for the in-depth investigation conducted, which brought to light practices that deviated from the City's procurement procedures, resulting in the increased cost of vehicles procurement. DGS is in the midst of, and will continue, an intensive re-education of key personnel on matters related to procurement rules and regulations, legal requirements and segregation of duties.

As we manage the change in leadership at the Fleet Management Division, the individual hired as the new Division Chief will be required to receive full training from the Bureau of Procurement prior to being granted the ability to authorize procurement actions.

Again, thank you for this report. If you have any questions at all, please feel free to call me.

Very respectfully,

Chichi Nyagah-Nash
Director, Department of General Services

Cc: Kimberly Morton, Mayor's Chief of Staff
Dana P. Moore, Acting Baltimore City Solicitor