

Chief of Staff Response

Case # 20-0012-I

CITY OF BALTIMORE

BERNARD C. "JACK" YOUNG

Mayor



OFFICE OF THE MAYOR

100 Holliday Street, Rm 250
Baltimore, Maryland 21202

June 24, 2020

Isabel Mercedes Cumming
Office of the Inspector General
100 Holliday Street, Suite 635
Baltimore, MD 21202

Dear Inspector General,

Thank you for your detailed report and Management Alert (Case: 20-0012-I) regarding the Baltimore City Health Department's [REDACTED] contract with [REDACTED]. I appreciate the hard work that your office put into this report. The administration has reviewed the findings and the following action items are taking place:

- The Health Department has engaged the vendor to confirm there will be no compensation increase and that the agency does not intend to discuss an increase within the current term of the contract.
- The Health Department confirms that the [REDACTED] service, facilitated by [REDACTED], is running as normal; there have been no conversations regarding threats to reduce services.
- Future grievances of this nature will be reviewed with the Department's program managers in tandem with its legal counselors. The Health Department will share a formal memo among its internal management team stating expectations for reviewing and escalating vendor grievances.

We will continue to engage with the Health Department as necessary.

Sincerely,

Kim Morton
Chief of Staff

CC: Mayor Bernard C. "Jack" Young
Sunny Schnitzer, Deputy Chief of Staff for Public Safety
Dana Moore, Acting Solicitor